

## Questions and Answers

- How can I search for articles in the shop? You can search for items in our database, by clicking the "search" field in the upper grey bar. Now you can enter your desired item ( fragments of a word or numbers will succeed also, both written in small or capital letters). To start the search, just click "OK" (Internet Explorer only!) or hit "enter" on your keyboard.

### Terms of dispatch and service information

- Dispatch within *Germany*: We take € 5,00 for shipping and handling. If your order exceeds € 150 delivery for free.
- Dispatch outside *Germany*: Charges for shipping and handling are calculated individually depending on actual costs. We always try to find out the cheapest method. If your order exceeds € 250 delivery for free.
- Methods of payment:

- Payment in advance ( !! 3 % off !!) more than 50,- Euros value of goods
- Direct Debit ( !! 3% off !! ) only *Germany* more than 50,- Euros value of goods
- Credit card (Euro-, Master Card, VISA )
- Invoice Regulars
- PayPal Detailed informations will be sent via email

- Order:

-Most comfortable in our Onlineshop

-by mail Zauberhandlung Manipulix GbR  
UST-IDNr.: DE 158906346  
Gudrun, Wolfgang Messelken  
Ahornweg 11  
D94551 Lalling, Germany

-by Phone 0049 9904 696  
Mobile 0049 172 77 28 599

-by Fax 0049 9904 959

- Prices and design of magic items are subject to alteration.
- Before shipping we inform you about changes of price and availability.
- Exchange of items is only possible with substantiated defects.  
Reclamations must be claimed within 8 days after receipt of item. Buying a trick I understand that I receive the secret of it too. Therefore I do not have the same rights after the rules of merchandise. I will not insist on them.
- Dispatch occurs at customer's risk. Delivery is done with reservation of proprietary rights. With dispatching the articles the customer cedes all demands to Zauberhandlung (Magic Store) Manipulix.
- Zauberhandlung Manipulix is not liable for worsening after shipping. Before shipping Zauberhandlung Manipulix is only liable for worsening in case of premeditation or severe neglectfulness.
- We are of course willing to discuss any problem you may have with our products beside these legal terms. Your satisfaction is our aim.
- Only personal data necessary for performance of the contract will be saved. They won't be given to third parties except for legal reasons.
- Place of jurisdiction and performance is Deggendorf, Germany.

Zauberhandlung **M**ANIPULIX ©  
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